

Section 1 <span style="float: right;">Site And Technician Information</span>			
Site Name:		Site Number:	
Site Address:			
Unit Serial #		Unit Tag #	
Tech Full Name:		Company Name:	
Tech Phone Number:		Tech Email:	

Section 2 <span style="float: right;">Shipping Address For Replacement Compressor</span>	
<b>NOTE: Shipping Parts to Store is <u>Not Recommended</u></b>	
Ship To Name:	
Ship To Address:	

**IMPORTANT:** This form must be filled out for one (1) in-warranty compressor.  
If you require multiple in-warranty compressors replaced, you must submit multiple forms.

Section 3 <span style="float: right;">Compressor Troubleshooting Notes</span>	
How was compressor problem found?	
What is the failure on the compressor?	

Section 4 <span style="float: right;">Compressor Information</span>								Yes	No
Compressor Model Number					Is The Compressor Running?				
Compressor Serial Number					Is The Compressor Noisy?				
Compressor RLA					Are The Contactor Points Worn Or Pitted?				
Compressor FLA					Is The Oil Or Refrigerant Discolored Or Burnt?				
Compressor #	Comp 1		Comp 2		Comp 3		Comp 4		
Required Photos	Unit Nameplate			Compressor Nameplate					

**NOTE: PHOTOS OF THE UNIT NAMEPLATE AND THE COMPRESSOR NAMEPLATE ARE REQUIRED FOR ALL COMPRESSOR WARRANTIES.**

Section 5 Initial Compressor Troubleshooting							
1. Unit Power OFF Compressor Ohms		2. Unit Power OFF Compressor Fuse Sizes & Ohms		4. Unit Power ON, Compressor OFF Crank Case Heater Voltage		6. Unit Power ON, Compressor OFF Contactor Voltage	
L1 to L2		L1		L1 to L2		T1 to T2	
L1 to L3		L2		L1 to Ground		T1 to T3	
L2 to L3		L3		L2 to Ground		T2 to T3	
L1 to Ground		3. Unit Power OFF Crank Case Heater Fuse Sizes & Ohms		5. Unit Power ON, Compressor OFF Crank Case Heater Amps		T1 to Ground	
L2 to Ground		L1		L1		T2 to Ground	
L3 to Ground		L2		L2		T3 to Ground	

Section 6 Additional Compressor Troubleshooting (Complete This Section Only If The Compressor Will Run)							
7. Unit Power ON, Compressor ON Compressor Voltage			8. Unit Power ON, Compressor ON Compressor Amps			9. Unit Power ON, Compressor ON Compressor Pressure Readings	
L1 to L2		L1		Suction			
L1 to L3		L2		Discharge			
L2 to L3		L3		10. Ambient Temp			
L1 to Ground					Measured		
L2 to Ground							
L3 to Ground							

Section 7 Additional Compressor Replacement Parts Required			
Part # (if available)	Description	Quantity	Image Provided

TO SUBMIT THIS FORM, EMAIL THE COMPLETED FORM ALONG WITH THE IMAGES TO: [techsupport@systemsflo.com](mailto:techsupport@systemsflo.com)